## Annual Customer Do-Not-Call Notification

Dear Valued Customer,

To address consumer concerns about unwelcome telemarketing calls, the Federal Communications Commission (FCC) and Federal Trade Commission (FTC) have established a national Do Not Call Registry. The registry applies to all telemarketers (with the exception of certain non-profit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

You can register your phone number for free, and it will remain on the national Do Not Call Registry indefinitely, and you may remove your name from the list at any time. The Do Not Call Registry will not prevent all unwanted calls. It does <u>not</u> cover the following:

- calls from organizations with which you have established a business relationship;
- calls for which you have given prior written consent;
- calls which are not commercial or do not include unsolicited advertisements;
- calls by or on behalf of tax-exempt non-profit organizations.

Consumers may register their residential telephone number on the national Do Not Call Registry at no cost by telephone or on the Internet. To register by telephone, consumers may call 1-888-382-1222. For TTY call 1-866-290-4236. You must call from the phone number you wish to register. You may also register by Internet at <a href="www.donotcall.gov">www.donotcall.gov</a>. Inclusion of your telephone number on the national Do Not Call Registry will be effective within 31 days following your registration. Please be aware that if you have a wireless phone, you may also register the wireless phone number on the registry.

Thank you

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