

417-628-3844 Fax 417-628-3686

The Lifeline Program is a federal benefit which provides discounts to eligible low-income consumers to help them maintain telephone or broadband service.

Lifeline assistance lowers the cost of basic, monthly telephone or broadband internet service.

Toll Limitation Service (TLS) support allows eligible **Lifeline** consumers who wish to avoid incurring large longdistance fees to choose toll blocking or toll control at no charge.

How do I know whether I am eligible?

A household is eligible for the **lifeline discount if a customer, a dependent, or a customer's household** participates in one or more of the following Income Programs. (Proof of eligibility is required) The Missouri Universal Service Fund (USF) also provides support for the Disabled Program when qualifying under the programs listed below. (One discount per household)

Low Income Programs	Disabled Programs.
Medicaid	Veteran Administration Disability Benefits
SNAP (Food Stamps)	State Blind Pension
Supplemental Security Income	State Aid to Blind Persons
135% of the Federal Poverty Level	State Supplemental Disability Assistance
Veterans and Survivors Pension Benefits	Federal Social Security Disability
Federal Public Housing Assistance (FPHA)	

Note: Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

The Universal Service Administrative Company's (USAC) web site contains state specific Lifeline information for many companies at <u>www.lifelinesupport.org</u>.

To apply for Lifeline or the Disabled Program please contact the Customer Service Representatives at Le-Ru Telephone Company, 555 Carter Street, P.O. Box 147 Stella, MO 64867 in person or call 417-628-3844 or visit www.lifelinesupport.org.