



APPLICATION

Le-Ru Broadband & Telephone Company

P.O. Box 147
Stella, MO 64867

Office: (417) 628-3844 Toll Free: (866) 628-3844 Fax: (417) 628-3686 Email: info@leru.net

ALL INFORMATION IS REQUIRED TO OBTAIN SERVICE. PLEASE PRINT.

Account Information

Name: _____

Date: _____

Address: _____
(County 911 Address – where services will be located)

Billing Address: _____
(Where you receive your mail)

How long at this address? _____

Previous Address: _____

Personal Information

SSN: _____

Date of Birth: _____

Cell phone #: _____

Email: _____

Spouse's Name: _____

Spouse's SSN: _____

A COPY OF DRIVER'S LICENSE IS REQUIRED FOR ALL ACCOUNT HOLDERS

Employment Information

Place of Employment: _____

Work #: _____

Address: _____

Location Information

Residential Business House RV Renting

Previous service at this location No known service at this location

Billing Preferences

Paper Email Both Email: _____
(If different from email above)

YOUR BILL IS DUE BY THE 21ST OF THE MONTH. DISCONNECTS ARE ON THE 4TH OF THE FOLLOWING MONTH.

For Office Use Only:

Date: _____ No. issued: _____ Installment fee: _____

Service Information

Telephone (per month):

Telephone Service (\$27.60)

Le-Ru Long Distance: Yes No

If Yes

Classic (\$.14/min) Premium (\$.10/min+\$3.95/month) Elite (\$.08/\$.09/min+\$6.95/month)

Inside Wire Check (per month):

Yes (\$2.00) No

(Le-Ru Technicians will troubleshoot issues on the customer side of the demarcation point for no additional fees. Additional fees may apply to repair issues on customer side of demarcation point. If no, and telephone services are good to the demarcation point a \$50.00 trip charge may apply.)

Calling Options (per month):

Voicemail (\$2.50) Caller ID (\$3.75) Call Waiting (\$2.50)

Call Forwarding (\$2.50) 3-Way Calling (\$2.50)

Internet (per month):

10/1 Mbps with telephone services (\$63.95) 25/3 Mbps with telephone services (\$89.95)

50/3 Mbps with telephone services (\$109.95) Highest Available with telephone services

10/1 Mbps Internet Only (\$79.95) 25/3 Mbps Internet Only (\$99.95)

50/3 Mbps Internet Only (\$119.95) Highest Available Internet Only

Fiber Internet (per month and where available):

50/50 Mbps with telephone services (\$50.00) 100/100 Mbps with telephone services (\$65.00)

500/500 Mbps with telephone services (\$70.00) 1/1 Gbps with telephone services (\$84.00)

100/100 Mbps Internet Only (\$124.95) 500/500 Mbps Internet Only (\$139.95)

1/1 Gbps Internet Only (\$154.95)

Managed Wi-Fi (per month):

Yes (\$4.95) No

Limitation of Liability

Company's entire liability and your exclusive remedy for damages arising out of this agreement shall not exceed the total net charges to you for service to which the claimed damages relate during the period in which such claimed damages occur and continue. In no event, shall any other liability attach to Company. This limitation will not apply to bodily injury, death, or damage to real or tangible property directly caused by Company's gross negligence or intentional misconduct.

Neither party will be liable to the other party under any circumstance for any indirect, incidental, consequential, punitive, or special damages.

Access and Right-of-Way

The Company's obligation to furnish service is dependent upon the availability of facilities and its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary equipment. The undersigned agrees to provide Company with suitable right-of-way and provide Company representatives with access to the undersigned's property at any reasonable hour for the purposes of installing, inspecting, repairing, testing, or removing any part of the Company's facilities and network.

Discontinuance of Service for Residential Customers

- A. Service may be discontinued for any of the following reasons:
 - 1. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
 - 2. Failure to post a required deposit or guarantee.
 - 3. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
 - 4. Failure to comply with the terms of a settlement agreement.
 - 5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
 - 6. Material misrepresentation of identity in obtaining Company's service.
 - 7. As provided by state or federal law.
- B. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
- C. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
- D. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- E. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
- F. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- G. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

Restoral of Service

A charge of \$20.00 will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Company be re-established only on the basis of a new application.

Late Payment Charge

The Company shall assess a late payment charge in the amount of \$10.00 to cover the cost of handling such delinquent account. In the event a partial payment is made on the current bill, subsequent to the issuance of the Notice, the late payment charge will be added to the balance due.

The undersigned makes application for services of the kind and class as described above, and agrees to pay the rates as established for such services, and further agrees to the rules and regulations as set forth in the exchange tariff, and to any general changes in the rules, regulations, tariffs, or rates for such services. This application becomes a contract when accepted in writing by Le-Ru Broadband & Telephone Company.

SIGNATURE _____

DATE _____